

Adventure Camp SMS Text Messaging Terms of Service & Privacy Policy

Effective Date: _____

Terms of Service

Adventure Camp offers an optional SMS text messaging service to provide parents and guardians with important camp-related information.

By opting in to receive text messages from Adventure Camp, you agree to the following Terms of Service.

1. Program Description

Subscribers may receive text messages regarding:

- Camp schedule changes
- Weather-related cancellations or delays
- Emergency notifications
- Camp announcements
- Billing reminders
- Registration reminders
- Other important Adventure Camp information

This service is intended for informational purposes only.

2. Message Frequency

Message frequency varies based on camp activities and administrative needs. Subscribers may receive **up to two (2) text messages per day**.

3. Cost

Adventure Camp does not charge for this text messaging service. However, **message and data rates may apply** according to your wireless carrier's plan.

4. Opting In

You may subscribe by completing and signing the Adventure Camp SMS Opt-In Consent Form during registration or through another approved written or electronic consent process.

5. Opting Out

You may opt out at any time by replying **STOP** to any text message.

After opting out, you will receive one final confirmation message, and no further text messages will be sent unless you enroll again.

6. Help

For assistance, reply **HELP** to any Adventure Camp message or contact:

Adventure Camp

Phone: [\(217\) 342 - 4415](tel:(217)342-4415)

Email: office@effinghampd.org

Office Hours: 8AM – 4PM

7. Supported Carriers

Message delivery is subject to your wireless carrier's availability and is not guaranteed. Carriers are not responsible for delayed or undelivered messages.

8. User Responsibilities

You agree to:

- Provide a valid mobile phone number.
- Notify Adventure Camp if your mobile number changes.
- Ensure you are authorized to receive messages at the number provided.

9. Changes to These Terms

Adventure Camp reserves the right to modify these Terms of Service at any time. Updates will be posted on our website and become effective upon posting.

Privacy Policy

Adventure Camp values your privacy and is committed to protecting your personal information.

Information We Collect

We may collect:

- Parent/guardian name

- Mobile phone number
- Camper name(s)
- Communication preferences
- Records of SMS consent

How We Use Your Information

We use your information solely to:

- Send requested camp text alerts
- Communicate important camp information
- Send billing and registration reminders
- Maintain records of consent
- Respond to customer inquiries

Information Sharing

Adventure Camp does not sell, rent, or share your mobile phone number or SMS consent information with third parties for marketing or promotional purposes.

We may share information only when:

- Required by law;
- Necessary to protect the safety or legal rights of Adventure Camp or others; or
- Working with trusted service providers who assist us in delivering SMS messages and who are contractually obligated to protect your information and use it only for providing the requested service.

Data Security

Adventure Camp uses reasonable administrative, technical, and physical safeguards to protect personal information from unauthorized access, disclosure, alteration, or destruction.

Data Retention

We retain SMS consent records and related contact information only as long as necessary to provide services, comply with legal obligations, resolve disputes, and enforce our agreements.

Your Choices

You may:

- Opt out of SMS messages at any time by replying **STOP**.
- Request updates to your contact information.

- Contact Adventure Camp with questions regarding your personal information.

Children's Privacy

Adventure Camp communicates only with parents or legal guardians. We do not knowingly collect personal information directly from children through our SMS messaging service.

Contact Information

Questions regarding these Terms of Service or Privacy Policy may be directed to:

Effingham Park District

Address: 1906 S. Fourth St. Effingham, IL 62401

Phone: (217) 342 - 4415

Email: office@effinghampd.org

Website: effinghamparkdistrict.org

SMS Disclosure

By providing your mobile phone number and opting in, you consent to receive informational text messages from Adventure Camp. Message frequency varies (up to 2 messages per day). Message and data rates may apply. Reply **STOP** to cancel or **HELP** for assistance. Consent is not a condition of enrollment or purchase.